

# WARRANTY / RETURN POLICY

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## **1-YEAR WORKMANSHIP WARRANTY**

Should any cable or connector portion of your network that was installed, added, moved or changed by a VIA Technology technician, malfunction as a result of our work, we will correct the problem, free of charge, for up to 1 year.

Should a malfunction occur, you may contact our offices at 800.842.8324 ext 1001. VIA Technology maintains on-call managers and technicians to handle your emergencies around the clock.

This warranty is expressly limited to the correction of the malfunction and does not apply when misuse, abuse, damage or negligence by original purchasers or their employees, agents or representatives cause a malfunction. The warranty does not apply to existing items that were not installed, added to, changed, moved or repaired by VIA Technology or to the alteration of any item from the original design or performance standards by anyone other than a VIA Technology employee. Malfunctions caused by performance degradation due to the original design, operation or usage being out-of-tolerance from the original equipment standards, industry standards or generally accepted standards, are also exempt from this warranty.

VIA Technology shall not be liable for any damages, including incidental or consequential damages, including but not limited to expenses, cost, profits, lost savings or earnings, lost or corrupted data, or other damages resulting from use or misuse of the items installed, added, changed, moved or repaired by VIA Technology.